

# CHC32015 CERTIFICATE III IN COMMUNITY SERVICES

**RTO CODE: 50354**

## What is the Certificate III in Community Services?

This qualification reflects the role of entry level community services workers who support people through the provision of person-centred services. Work may include day-to-day support of people in community settings or support the implementation of specific community-based programs.

At this level, work takes place under the direction of others and this direction may be direct or indirect. Work may take place in a range of community services organisations.

There are currently no licensing, legislative, regulatory or certification requirements for this qualification.

**Pre Requisites:** None

**Pathways:** Certificate IV in Community Services



**General Notes:** All students (or the school) must supply their Unique Student Identifier (USI). Students are asked to bring their own device to ensure security of their work and log into the Learning Management System. Classes are normally scheduled during the school holiday periods to ensure that full support and additional assistance is available.

**For more information contact: [succeed@fec.org.au](mailto:succeed@fec.org.au)**



Occupational areas include;

Residential Support Worker, Aboriginal Intake and Referral Worker, Community care worker, Client Contact, Aboriginal Community Development Worker, Weekend Recreational Activities Officer, Welfare Support Worker, Support Worker (Community Services), Recreational Activities Officer, Neighbourhood Centre Worker, Youth Worker, Juvenile Justice Officer, Youth Housing Support Worker, Assistant Community Worker, Youth case worker, Youth Support Worker, Aboriginal Youth Worker, Accommodation Support Worker

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## CORE UNITS

- HLTWHS002** Follow safe work practices for direct client care
- CHCCOM005** Communicate and work in health or community services
- CHCCCS016** respond to client needs
- CHCDIV001** Work with diverse people
- HLTWHS006** Manage personal stressors in the work environment

## ELECTIVE UNITS

- CHCCOM001** Provide first point of contact
- CHCPRP001** Develop and maintain networks and collaborative partnerships
- CHCCCS015** Provide individualised support
- CHCDIV002** Promote Aboriginal and/or Torres Strait Islander cultural safety
- CHCPRT001** Identify and respond to children and young people at risk
- BSBCMM211** Apply communication needs
- BSBPEF301** Organise personal work priorities



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